

Purpose

To further Hospital District #1 of Rice County's mission in meeting community needs through the provision of financial assistance for medical assistance for medically necessary health care in a fair, consistent, respectful, and objective manner to all patients, whether they are uninsured or underinsured. This will include services provided at Sterling Medical Center and Lyons Medical Center (referred to as Rice Community Healthcare from here out).

Policy

The determination of financial assistance shall be based solely on the patient's ability to pay. This policy covers all medically necessary types of services provided at Rice Community Healthcare. Non-emergent and/or elective procedures are not eligible for financial assistance consideration.

Eligibility

Eligibility is based on income level for persons who do not have private insurance, Medicaid or Medicare.

Extends to individuals who face financial hardships paying outstanding balances that are the patient's responsibility. Applies to all services except elective procedures.

Please note:

To be considered for financial assistance, the patient MUST:

- Agree to participate in a review for qualification for coverage through any applicable public program, such as Medicaid through KanCare.
- Exhaust payment from all other sources; i.e., automobile insurance, property insurance, Workers Comp and other programs.
- Be a resident of Rice County or be an established patient of Rice Community Healthcare Active Medical Staff.
- Provide all necessary information requested on the Financial Assistance application.

If you are not insured and are not eligible for Medicaid, our patient accounts representative will discuss our Financial Assistance Policy and details of the discounts with you. Discounts only apply to treatment and services provided by Rice Community Healthcare.

If you qualify for financial assistance according to our policy and seek repeat services at Rice Community Healthcare, you may be required to resubmit an application and go through another financial screening.

Steps to follow:

1. Contact our Patient Accounts Office to discuss qualifications at **620.257.5173**.
2. Complete the eligibility screening application with a patient accounts representative at Rice Community Healthcare.

Financial Assistance Policy

Hospital District #1 of Rice County offers a financial assistance program designed to determine your eligibility for federal or state payment sources. Please call **620-257-5173** for more information.

Past Due Accounts

If your account becomes past due 80 days or more, Hospital District #1 of Rice County will take appropriate action to recover the amount due. If there is a problem with your account, it is your responsibility to contact a patient financial counselor to discuss a workable solution.

Collections efforts include but are not limited to:

- Collection Agency
- The Kansas Set-Off Program
- Hospital legal counsel